

**Medi-Cal Peer Certification Stakeholder Advisory Council**

**Date:** August 18, 2023

**Time:** 1:00-1:50p

Zoom link: <https://us02web.zoom.us/j/87812257014>

or **Dial In:** 1-669-444-9171    **Meeting ID:** 878 1225 7014

Participants	
Name	County
Kristen Mungcal	San Bernardino County
Martha Contreras	LA county
Min Suh	Orange County
Clarene White	Modoc County

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Topic	Notes
Roll Call	We asked the Stakeholder Advisory Council members to type in their name and county in the Zoom chat to indicate their attendance.
Housekeeping	We reviewed the ways to raise your hand once called on, how to mute/unmute yourself when dialed in by phone. We also provided information regarding Spanish interpretation and live transcripts. Also, we reminded everyone to use the Q&A feature so that their questions will be recorded in the notes. We also gave everyone the reminder to speak for a maximum of one minute during public comment to ensure everyone has a chance to speak.
Meeting Agreements	As a group, we reviewed the meeting agreements that have been previously established – no changes were made.
Program Updates	<p>CalMHSA shared that the Peer Certification website is now available to be viewed in Spanish.</p> <p>CalMHSA also shared the <b>Out of State Certification</b> requirements:</p> <p>The following are the standards for individuals with a peer support specialist certification from another state who are applying for certification in California.</p> <p><b>Reciprocity Certification Requirements</b></p> <ol style="list-style-type: none"> <li>1. Be at least 18 years of age.</li> <li>2. Possess a high school diploma or equivalent degree.</li> <li>3. Have at least 1 year of paid or unpaid employment (1550 hours) or 1550 hours in three (3) years of employment in a Peer Worker role.</li> <li>4. Have a current and active peer support specialist certification in a state other than California.</li> </ol> <ul style="list-style-type: none"> <li>• Applicants must not have any pending disciplinary actions or unresolved complaints in the state in which the certification was issued that would disqualify them from receiving reciprocity.</li> </ul> <ol style="list-style-type: none"> <li>5. Have completed 20 hours of Continuing Education (CE) hours in the past 2 years from the time of applying.</li> </ol> <ul style="list-style-type: none"> <li>• Must be inclusive of 6 hours of law and ethics training as part of the 20-hour requirement.</li> </ul>

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6. Submit 3 letters of recommendation

- One from a supervisor. Letter must be on agency letterhead
- One from a professional colleague
- One self-recommendation outlining your current role and responsibilities as a Peer Worker

7. Be self-identified as having experience with the process of recovery from mental illness or substance use disorder, either as a consumer of these services or as the parent, caregiver or family member of a consumer.
8. Be willing to share their experience of recovery to support other's recovery.
9. Have a strong dedication to recovery.
10. Agree, in writing, to adhere to a code of ethics.
11. Pass the state-approved Medi-Cal Peer Support Specialist Certification Examination.

Renewal: Reciprocity granted to peer support specialists will be subject to [certification renewal requirements](#).

CalMHSA shared the **Code of Ethics and Violation Guidelines:**

Complaints defined: Certified Medi-Cal Peer Support Specialists (CMPSS). Allegations against a CMPSS for code of ethics violations.

Ethical violation complaints may be filed using the Online Complaint Form below or sent by mail to the California Mental Health Services Authority. Attn: Complaints Department, 1610 Arden Way, Suite 175, Sacramento, CA 95815, and must include:

1. The full name, phone number, and e-mail address of the individual submitting the complaint.
2. A clear statement explaining the nature of the complaint.
3. Any relevant information related to complaint (documents, correspondence, or other evidence).

Please note: Do not use this process for complaints related to the dissatisfaction of a service. Complaints related to service provision fall under the county behavioral health plan's "Problem Resolution Process" and must be made directly with the program where the service was received. A member

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	<p>of the public asked if CalMHSA can add a phone number for individuals that aren't able to provide a written complaint.</p> <p>CalMHSA also shared that the Peer Certification exam will be available in Spanish by Summer 2023. CalMHSA will be providing an update on the Best Practice Guidelines at the September Stakeholder meeting.</p>
Data Snapshots	<p>CalMHSA shared the following data:</p> <ul style="list-style-type: none"> <li>• Since May 2, 2022, CalMHSA has received 5000+ applications as of 15th August 2023.</li> <li>• The majority, 66%, of these applicants are for the Initial Certification pathway, while the remaining 34% have opted for the Grandparenting pathway.</li> <li>• Scholarships:</li> <li>• 2,734 awarded for Initial Certification pathway</li> <li>• 1,383 awarded for grandparenting pathway</li> <li>• Currently, <b>1655 applicants</b> have received certification for Medi-Cal Peer Support Specialists!</li> <li>•</li> <li>• 750 certified Medi-Cal Peer support specialists have completed the Supervision of Peer Workers training.</li> <li>•</li> <li>• We have received 133 applications for the Parent, Caregiver, and Family member Peer specialization.</li> </ul> <p><b>Initial certification pathway Data:</b></p> <ul style="list-style-type: none"> <li>• Reviewed a total of 3400+ applications until Aug 15, 2023.</li> <li>• 25% of applicants are certified Medi-Cal Peer Support specialist</li> <li>• 40% of applicants are undergoing 80-hour training.</li> <li>• Awaiting application revisions from 4% of applicants.</li> </ul> <p><b>Grand-parenting pathway Data:</b></p> <ul style="list-style-type: none"> <li>• Received a total of 1600+ applications until Aug 15, 2023.</li> <li>• 57% of applicants are certified Medi-Cal Peer Support specialist</li> <li>• Awaiting application revisions from 7% of applicants.</li> </ul>

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Public Comment	<p>Members from the community expressed their interest in extending the Public Comment period in order to give everyone an opportunity to speak.</p> <p>A stakeholder member asked we include demographic data in the CalMHSA data snapshots.</p> <p>Another member of the public asked about the passing rate for the Peer Certification exam.</p> <p>A member of the public also asked about the CEU application requirements, she stated the requirements should be more peer based then clinical.</p>
Upcoming General Meetings	<p>Our next meeting is:</p> <p><b>Friday September 15th, 2023</b></p> <p><u>Zoom Dial-in Information:</u></p> <p><b>Dial-In:</b> 1-669-444-9171</p> <p><b>Webinar ID:</b> 895 6617 3539</p> <p><b>Weblink:</b> <a href="https://us02web.zoom.us/j/89566173539">https://us02web.zoom.us/j/89566173539</a></p>
Adjourn	Thank you for your participation!